

FFT –June 2026 Results

Very good	33
Good	8
Very poor	1
Neither good nor poor	1
Grand Total	43

Please can you tell us why you gave your answer? Please do not include any identifiable information, including your name or specific medical information:	Please tell us about anything that we could have done better. Please do not include any identifiable information, including your name or specific medical information
I was seen by Dr.Guy Bidwell, who has always been very thorough, listened carefully to me and spent time checking and answering my questions. I have always felt “heard” by Dr. Bidwell.....and left the surgery feeling assured that I had received the best treatment possible.	
Also the receptionist/Admin, are always very pleasant and helpful.	
Professional and caring	
Listened to my thoughts and opinions. Gave me options instead of telling what to do	
My doctor is the best .He is a good listener and answers all my worries . I feel very happy after meeting him and free from my stress about my health	Doctors should listen to his patients and help them to understand their needs
Much better communication than previously experienced with the GP	
Very helpful staff, I booked my appointment very quickly. Great service	All was very good
Kind and consistent advice which was also fed back to me in a swift email.	
Very helpful well informed kind and patient	

No problems	None
Karishma was extremely informative, empathetic and helpful.	
She was, after hours and a telephone consultation. She listened to me. empathized and gave me time. I felt heard and understood.	She hit the nail on the head i was very calm after my consult
I do not like coming to this GP. I am always left feeling I am an irritant for being there. Dr Tate is dismissive, unempathic and makes me feel worse. If ever I had anything seriously wrong with me, I have no faith this doctor would take it seriously. I will not be staying with the practice. The reception staff are lovely and very welcoming though.	Listen to patients Have curiosity Don't dismiss Show an interest Appoint a different GP
All staff were very welcoming. Doctor was understanding and attentive to my needs.	Nothing. All good.
I was able to get an appointment the same day. The support I received included immediate help with the medical problem that I presented and support for my general health including follow up appointments	
Businesslike but, at the same time, friendly consultation	No, all good
Dr was interested and took actions	Can't think of anything
Able to secure appointment without too long a wait	More reading material in waiting room
Trudy is an excellent patient focused health care professional who not only listens but explains fully everything.	
GP was nice and friendly and thorough	I have had better advice on my situation and different advice. My bladder issues I'm told by a NHS physio and a private osteo are because of my hips twisting in the crash but I was told to see if it improved and if not go to the bladder clinic which didn't feel right when I'm 47.
Timely appointment and excellent referral. Friendly helpful receptionists every time I phone.	All good
As much as possible was offered	Other than changing nhs guidelines for weight loss jabs... nothing
The HRT clinician was very understanding	Nothing

The doctor I saw this time was very attentive, however the other doctor was self opinionated and didn't listen.	Pay attention to the requests of specialists
Because this surgery always comes up trumps	Nothing I was treated exceptionally well as always
This was a follow up appointment, which was easy to get, within a couple of days. It was the same doctor, who knew my condition .	Nothing really.
I didn't have any problem	None
On time . The nurse was friendly and professional	Nothing
The physio was friendly apologetic for running late, knowledgeable, clear and empathetic.	
Very good	
Staff friendly, appointment on time	
Clear personal and professional consolation	
Appointment was on time and consultation went well.	Nothing on this occasion
Useful information given	Nothing
Easy to get an appointment- was seen early - GP very approachable and non judgmental- medical issue fully discussed and resolved	Zero
I would like to have been referred for X-ray MRI, possibly CTScan.	I am awaiting a further appointment date.
Dr Tate saw immediately what the problem was and gave me a presu	
Friendly and professional as usual	Nothing could have been better, except maybe a glass of chilled white wine?
Good treatment	Nothing
Excellent care and thorough. Taken seriously	
I was treated professionally and given good advice.	Nothing as everything was covered.!

